



# EMR ASM Alliance e-Bulletin

Volume 1, Issue 1

Welcome to the first edition of the monthly Eastern Metropolitan Region (EMR) Active Service Model (ASM) e-bulletin - a new resource to help EMR agencies implement an ASM approach.

The HACC Program is supported by funding from the Commonwealth and Victorian Governments

## Introducing the EMR ASM Alliance

### Get involved:

Membership to the Alliance is open to all HACC funded agencies in the EMR, service delivery partners and key stakeholders. To find out more email : [emr.asm.alliance@health.vic.gov.au](mailto:emr.asm.alliance@health.vic.gov.au)

The Eastern Metropolitan Region (EMR) Active Service Model Alliance promotes strong partnerships to implement an ASM approach.

The Alliance brings together the expertise, knowledge and experience of individuals and agencies from right the EMR.

The Alliance has evolved from the EMR Assessment Alliance - the change in name is reflective of the transition to the ASM approach and the emphasis of the group's work supporting all agencies to embed the ASM principles.

The structure of the Alliance encourages the involvement of senior management, program leaders, clinicians and program staff across the breadth of HACC agencies and key stakeholders in the region.

An Executive Group oversees the strategic direction of the Alliance.

Two working groups, formed in late 2010, are responsible for putting into operation the Alliance's vision.

All members of the Alliance are asked to actively share information about the Alliance's activities with their organisations' and service delivery partners.

See page 2 for more information on the structure of the Alliance

### Useful resources:

EMR ASM Industry Consultant Catherine Stoove  
[catherine.stoove@health.vic.gov.au](mailto:catherine.stoove@health.vic.gov.au)

Victoria Department of Health HACC Website  
[www.health.vic.gov.au/hacc/projects/asm\\_project](http://www.health.vic.gov.au/hacc/projects/asm_project)

Strengthening assessment and care planning: A Guide for HACC Assessment Services in Victoria  
[www.health.vic.gov.au/hacc](http://www.health.vic.gov.au/hacc)

EMR HACC Training calendar:  
[www.dhs.vic.gov.au/operations/regional/eastern](http://www.dhs.vic.gov.au/operations/regional/eastern)

*Through the Alliance, agencies work together to achieve client-centered and holistic care*

### The Principles of the Active Service Model

- ✓ People want to remain autonomous
- ✓ People have the potential to improve their capacity
- ✓ People should be viewed in a holistic way
- ✓ HACC services should be organised around the person and the carer, the person should not be slotted into existing services
- ✓ A person's needs are best met where there are strong partnerships and collaborative working relationships between the person, their carers and family, support workers and between service providers

## Structure of the Alliance

### EMR ASM ALLIANCE

**Role:** Support ASM implementation through an EMR wide network, information sharing, collaborative problem solving

#### Executive Group

**Role:** Oversee the strategic direction of the Alliance, priority setting and ensure alignment with relevant policy/ innovation

#### Project and Research Working Group

**Role:** Track project progress, disseminate information and share key learnings

#### Process and Implementation Working Group

**Role:** Identify key process issues and share / develop / review strategies for effective implementation

#### Executive Group

- Meet bi-monthly
- Membership includes senior management from HACC funded agencies to represent the region
- Executive Group members 2010-2011:
  - Carolyn McClean - *Monash City Council*
  - Kerry Subbings - *Knox City Council*
  - Vivienne Cunningham-Smith -  
*Inner East Community Health Service*
  - Ann Elkins - *Knox Community Health Service*
  - Fonda Voukelatos - *Uniting Care Community Options*
  - Paul Ostrowski - *Care Connect*
  - Carol Fountain - *Uniting Aged Care*
  - Martin Wischer (Chair) - *RDNS*
  - Cheryl Wood - *Inner East PCP*
  - Mark Stracey - *EMR Department of Health*
  - Paul Maher - *EMR Department of Health*

#### Working Groups

- Meet monthly
- Membership includes Local Government, Community Health, Aged and Disability Services, Nursing, Primary Care Partnerships, Department of Health
- Through an analysis of all EMR ASM agency implementation plans and working group feedback, the initial focus of the Working Groups is:
  - Project and Research Working Group:
    - Sharing project learnings and updates
    - Enhancing project evaluation frameworks to maximise the ability to share learnings
    - Supporting effective project management strategies
  - Process and Implementation Working Group:
    - Effective goal setting in the ASM context
    - Change Management support
    - Partnership development and maintenance
- Outcomes of work completed will be accessible to all EMR HACC agencies tasked with implementing an ASM approach